

Printer Care

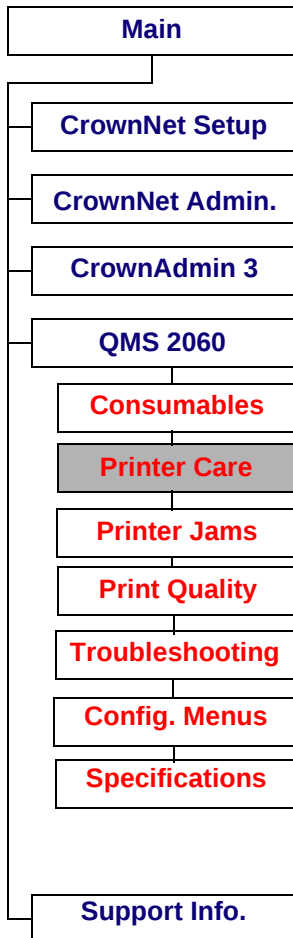
This section describes how to handle and clean the printer.

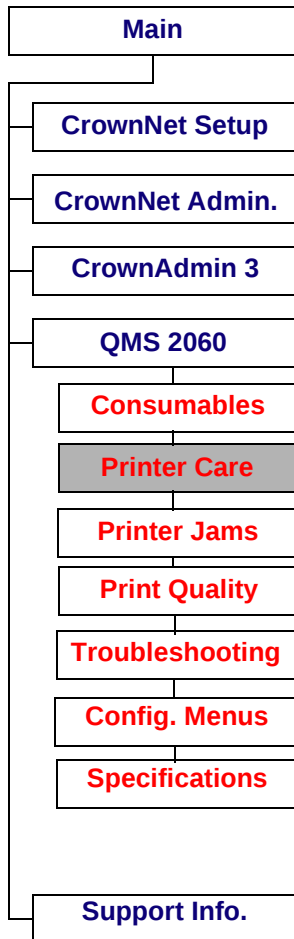
Blurred or splotchy prints and paper jams can result from dusty printer parts. Regular cleaning takes only a few minutes and helps ensure print quality.

Handling the Printer

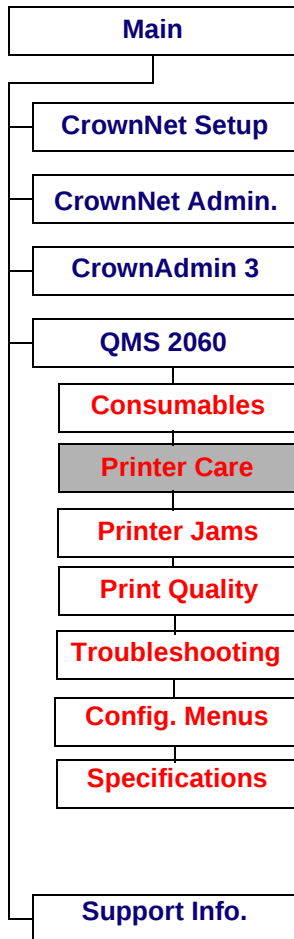
Handle the printer with care to preserve its life. Abuse may cause damage. Keep the following guidelines in mind:

- Do not place anything on the top of the printer.
- Do not place anything on the multipurpose tray except the media being used for printing.
- Avoid spraying cleaning solution directly on the printer's surface; the spray could penetrate through the air vents of the printer and damage the internal circuits.
- Be careful when cleaning the inside or removing paper jams, as the fixing assembly and other internal parts become very hot. Leave the printer cover open before handling the inside of the printer.





- Do not close the covers abruptly, or expose the printer to vibrations.
- Do not cover the printer immediately after using it. Turn it off and wait until it cools down.
- Do not leave the printer open for any length of time, especially in well-lit places; light may damage the toner cartridge.
- Do not open the printer during printing and do not tap paper stacks on the printer.
- Do not tilt, lubricate, or disassemble the printer.
- Do not touch the electrical contacts, gears, or laser beam devices. Doing so may damage the printer and cause the print quality to deteriorate.
- Keep media in the output tray at minimum level. If the media stacks too high, your printer may experience media jams and excessive media curl.
- Lift the printer from the bottom only, using the grips. Make sure two people are available to lift the printer when moving it.



WARNING! Remember that the media feeder on the bottom of the printer stack is not attached to the printer. Make sure you lift the printer by the carrying grips on the bottom-most unit in the stack. If the top unit is lifted alone, the bottom unit could fall off, causing bodily injury or damage to the printer. If you need to lift just the top unit, use the grips and make sure it detaches completely from the cassette below before moving it to the side.

- Keep the following in mind when storing the printer for an extended period:

Main
CrownNet Setup
CrownNet Admin.
CrownAdmin 3
QMS 2060
Consumables
Printer Care
Printer Jams
Print Quality
Troubleshooting
Config. Menus
Specifications
Support Info.

- Unplug the printer.
- Remove the toner cartridge from inside the printer. After removing the cartridge from the printer, return it to the protective bag in which it was originally packaged or wrap it in a thick cloth to protect it from direct sunlight or any other bright light.
- See the “[Environmental Requirements](#)” section of [appendix B](#), “[Technical Specifications](#),” in the *Reference* manual, for storage specifications.

Cleaning Guidelines

⚠ WARNING! Turn off the printer, unplug the power cord, and disconnect any interface cables before cleaning.

ACHTUNG! Ziehen Sie den Netzstecker aus der Steckdose bevor Sie den Drucker reinigen.

In addition to unplugging the printer, follow these guidelines when cleaning the printer:

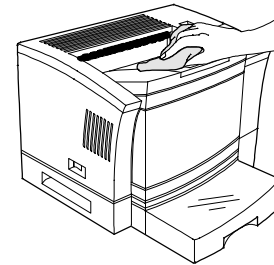
- Clean the printer before use or allow a few minutes after unplugging it so that the fusing unit can cool down.

- Do not leave moisture inside the printer. Allow all parts to dry thoroughly before closing the printer cover (ethyl alcohol will evaporate rapidly).
- Use a soft, lint-free cloth.

Cleaning the Outside of the Printer

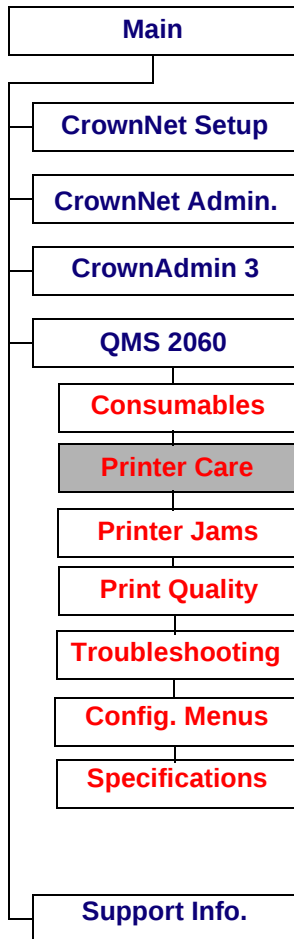
⚡ WARNING! Turn off the printer, unplug the power cord, and disconnect any interface cables before cleaning.

To protect and maintain the appearance of your printer, wipe the cover and external parts with a soft cloth moistened with water or mild detergent.



⚡ WARNING! Do not spill water or detergent into the printer; otherwise the printer will be damaged and an electric shock may occur.

▲ **Caution:** Avoid using solvents, such as alcohol and benzene, or sprays as they may damage the finish.



Cleaning the Inside of the Printer

 **WARNING!** *Unplug the printer's power cord before cleaning the printer and ensure that the fusing unit has cooled down.*

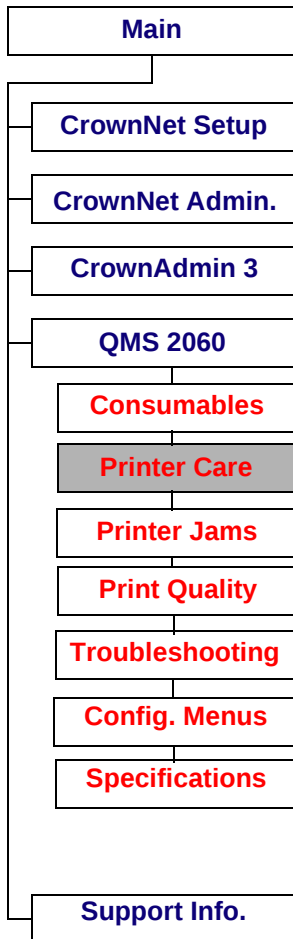
To maintain clear, crisp print quality, clean the paper pick-up rollers beneath the toner cartridge and the window glass of the print head unit every time the toner cartridge is changed and whenever print becomes unsatisfactory.

Procedure

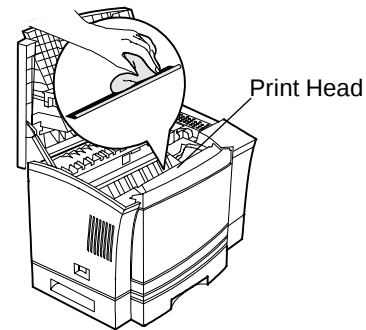
1 Remove the toner cartridge.

- » **Note:** *If you plan to reinstall the toner cartridge, put it back in its bag or a desk drawer, or cover it with a thick cloth while cleaning the interior of the printer. The toner cartridge can be damaged by exposure to light.*

2 Clean the window glass of the print head using a soft cloth.



You can see the window glass if you face the printer from its rear. If the glass is especially dirty, use a cloth dampened with ethyl alcohol.



3 Replace the toner cartridge.

Main
CrownNet Setup
CrownNet Admin.
CrownAdmin 3
QMS 2060
Consumables
Printer Care
Printer Jams
Print Quality
Troubleshooting
Config. Menus
Specifications
Support Info.